



GOVERNMENT OF THE KINGDOM OF LESOTHO
MINISTRY OF ENERGY | DEPARTMENT OF ENERGY

**Lesotho - Accelerating Sustainable and Clean Energy
Access Transformation (ASCENT) Project - (P513939)**

World Bank Funded Project



Stakeholder Engagement Plan (SEP)

Stakeholder Engagement Plan (SEP) | This Stakeholder Engagement Plan shall be updated as required during Project implementation.

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Stakeholder Engagement Plan (SEP) | This Stakeholder Engagement Plan shall be updated as required during Project implementation.

TABLE OF CONTENTS:

LIST OF TABLES: 2

LIST OF ACRONYMS / ABBREVIATIONS: 2

1. Introduction / Project Description 3

2. Objective of the SEP 4

3. Stakeholder Identification and Analysis 4

 3.1 Methodology 4

 3.2 Affected Parties and Other Interested Parties 4

 3.1 Disadvantaged / Vulnerable Individuals or Groups 5

4. Stakeholder Engagement Program 6

 4.1 Summary of Stakeholder Engagement During Project Preparation 6

 4.2 Summary of project stakeholder needs and methods, tools, and techniques for stakeholder engagement 7

 4.3 Stakeholder Engagement Plan 8

 4.4 Reporting Back to Stakeholders 10

5. Resources and Responsibilities 10

 5.1 Resources 10

 5.2 Management Functions and Responsibilities 12

6. Grievance Mechanism 12

 6.1 Description of GM 12

7. Monitoring and Reporting 13

 7.1 Summary of SEP Monitoring and Reporting 14

 7.2 Reporting Back to Stakeholder Groups 14

8. Annexes 14

Stakeholder Engagement Plan (SEP) | *This Stakeholder Engagement Plan shall be updated as required during Project implementation.*

8.1 Annex 1: Records of Stakeholder Consultations 14

8.2 Annex 2: ASCENT PROJECT – GRIEVANCE SUBMISSION FORM..... 19

LIST OF TABLES:

Table 1: Identification of Vulnerable Groups, Potential Barriers to Engagement, and Relevant Engagement Partners 5

Table 2: Stakeholder Engagement Plan 9

Table 3: SEP Budget 10

Table 4: Grievance Mechanism Process 12

LIST OF ACRONYMS / ABBREVIATIONS:

ACRONYMS / ABBREVIATIONS	FULL MEANING
ASCENT	Accelerating Sustainable and Clean Energy Access Transformation Project
SEP	Stakeholder Engagement Plan
MoE	Ministry of Energy
PIU	Project Implementation Unit
WB	World Bank
IDA	International Development Association
ESF	Environmental and Social Framework
ESS10	Environmental and Social Standard 10: Stakeholder Engagement and Information Disclosure
GM	Grievance Management
SEA/SH	Sexual Exploitation and Abuse / Sexual Harassment
LMP	Labour Management Procedures
LEC	Lesotho Electricity Company
PID	Project Information Document
OHS	Occupational Health and Safety

Stakeholder Engagement Plan (SEP) | *This Stakeholder Engagement Plan shall be updated as required during Project implementation.*

ARAP	Abbreviated Resettlement Action Plan
ESMP	Environmental and Social Management Plan
NGO	Non Governmental Organization
CSO	Civil Society Organization

1. Introduction / Project Description

The Accelerating Sustainable and Clean Energy Access Transformation (ASCENT) – Lesotho Project aims to increase access to sustainable, reliable, and clean electricity services across Lesotho in support of national development priorities, including the Mission 300 National Energy Compact, which targets universal electricity access by 2030.

The Project is expected to be financed by the World Bank through approximately US\$50 million in International Development Association (IDA) resources, with approval anticipated in April 2026.

The ASCENT – Lesotho Project comprises the following components:

- **Component 1: Grid-based Electrification**
Expansion and densification of the electricity distribution network to improve access, reliability, and service quality.
- **Component 2: Off-grid and Mini-grid Electrification**
Deployment of decentralized solar and hybrid mini-grid systems to provide electricity access to communities not connected to the national grid.
- **Component 3: Technical Assistance, Institutional Strengthening, Capacity Building, and Project Management**
Strengthening the capacity of the Ministry of Energy and the Lesotho Electricity Company (LEC) to plan, implement, and manage Project activities.

The Project is national in scope and will be implemented across all ten districts of Lesotho, covering urban, peri-urban, rural, and remote areas.

The ASCENT – Lesotho Project is being prepared under the World Bank Environmental and Social Framework (ESF). In accordance with Environmental and Social Standard ESS10 on Stakeholder Engagement and Information Disclosure, this Stakeholder Engagement Plan (SEP) sets out the approach for providing stakeholders with timely, relevant, understandable, and accessible information, and for conducting consultations in a culturally appropriate manner that is free from manipulation, interference, coercion, discrimination, or intimidation throughout the Project lifecycle.

A link to the Project Information Document (PID) will be included once it becomes available.

Stakeholder Engagement Plan (SEP) | *This Stakeholder Engagement Plan shall be updated as required during Project implementation.*

2. Objective of the SEP

The objective of this Stakeholder Engagement Plan (SEP) is to define a structured program for stakeholder engagement, public information disclosure, and consultation throughout the entire Project life-cycle.

The SEP outlines how the Project will communicate with stakeholders, ensure inclusive participation, and provide accessible mechanisms for stakeholders to raise concerns, provide feedback, or submit grievances related to Project activities.

3. Stakeholder Identification and Analysis

3.1 Methodology

In order to meet best practice SEP approaches, the project will apply the following principles for stakeholder engagement:

- **Openness and life-cycle approach:** Public consultations for the project(s) will be arranged during the whole life cycle, carried out in an open manner, free of external manipulation, interference, coercion, or intimidation.
- **Informed participation and feedback:** Information will be provided to and widely distributed among all stakeholders in an appropriate format; opportunities are provided for communicating stakeholder feedback, and for analyzing and addressing comments and concerns.
- **Inclusiveness and sensitivity:** Stakeholder identification is undertaken to support better communications and build effective relationships. The participation process for the projects is inclusive. All stakeholders at all times are encouraged to be involved in the consultation process. Equal access to information is provided to all stakeholders. Sensitivity to stakeholders' needs is the key principle underlying the selection of engagement methods. Special attention is given to vulnerable groups that may be at risk of being left out of project benefits, particularly women, the elderly, persons with disabilities, displaced persons, and migrant workers and communities, and the cultural sensitivities of diverse ethnic groups.
- **Flexibility:** If social distancing, cultural context (for example, particular gender dynamics), or governance factors (for example, high risk of retaliation) inhibits traditional forms of face-to-face engagement, the methodology should adapt to other forms of engagement, including various forms of internet- or phone-based communication.

3.2 Affected Parties and Other Interested Parties

Affected parties include local communities, community members, and other parties that may be subject to direct positive or negative impacts from the ASCENT–Lesotho Project. Specifically, the following individuals and groups fall within this category: households and communities in areas targeted for grid extension, densification, and off-grid or mini-grid electrification; landowners, land users, tenants, and occupants whose land or assets may be temporarily or permanently affected by electricity infrastructure; vulnerable and disadvantaged groups, including women, persons with disabilities, elderly persons, and

Stakeholder Engagement Plan (SEP) | *This Stakeholder Engagement Plan shall be updated as required during Project implementation.*

low-income households; small businesses and productive users that may benefit from improved electricity access; public and community institutions such as schools, health facilities, and water supply systems; and project workers, including direct, contracted, and primary supply workers.

The Project’s stakeholders also include parties other than the directly affected communities, including national and local government institutions; regulatory authorities; development partners; civil society organizations and non-governmental organizations; traditional and community leadership structures; private sector entities and service providers involved in Project implementation; and the media.

The Project’s stakeholders also include parties other than the directly affected communities, who may not experience direct impacts but have an interest in, or influence over, Project planning, implementation, oversight, or outcomes. These include national and local government ministries, departments, and agencies with mandates related to energy, environment, land, labor, regulation, and local governance; implementing and service delivery entities, including the Lesotho Electricity Company (LEC) and the Rural Electrification Unit (REU); local government structures such as District and Community Councils; traditional authorities and community leadership structures; civil society organizations and non-governmental organizations, including those representing women, youth, and persons with disabilities; private sector actors involved in grid, off-grid, and mini-grid development; development partners and donors; academic and research institutions; and national and community-level media.

Based on this classification, a stakeholder categorization table has been prepared to summarize stakeholder groups, interests, influence, potential impacts, and appropriate engagement approaches. The table will guide stakeholder engagement during Project implementation and will be updated as Project activities evolve.

3.1 Disadvantaged / Vulnerable Individuals or Groups

Within the Project area, disadvantaged or vulnerable individuals and groups may include, but are not limited to, the following:

Table 1: Identification of Vulnerable Groups, Potential Barriers to Engagement, and Relevant Engagement Partners

Vulnerable Group	Potential Barriers to Engagement and Project Benefits	Representative Institutions / Engagement Partners
Poor and low-income households	Limited ability to pay for connections, limited access to information	Community Councils, local NGOs
Women-headed households	Time constraints, limited decision-making power	Women’s groups, community leaders
Persons with disabilities and their caregivers	Mobility challenges, inaccessible information formats	Disabled People’s Organizations (DPOs)
Elderly persons	Mobility limitations, low literacy	Community leaders, social welfare

Stakeholder Engagement Plan (SEP) | This Stakeholder Engagement Plan shall be updated as required during Project implementation.

	levels	offices
Remote highlands communities	Geographic isolation, limited communication networks	Local authorities, traditional leadership

Vulnerable groups may face challenges in accessing Project information, participating in consultations, or benefiting from electrification investments. The Project will identify these groups during stakeholder engagement and adapt methods to their needs, such as targeted focus groups, accessible communication formats, engagement through trusted community structures, and convenient consultation times and locations. Further details are provided in later sections of this SEP.

4. Stakeholder Engagement Program

4.1 Summary of Stakeholder Engagement During Project Preparation

During project preparation, a Stakeholder Engagement Workshop was held on 2 February 2026 at Avani – Lesotho, Maseru, with 52 participants representing government institutions, development partners, academic and research institutions, civil society organizations, NGOs, and private sector actors. Key issues discussed included Project objectives and components, electricity access and sustainability, regulatory and labor requirements, environmental and social safeguards, gender and social inclusion, and community engagement approaches. Refer to Annex 1 for full details.

The environmental and social reports and plans were disclosed through presentations during the workshop and shared electronically with stakeholders. Feedback received included recommendations on enhancing community participation, ensuring gender inclusion, strengthening coordination among government institutions, addressing vulnerabilities and accessibility, and aligning with ongoing energy and infrastructure initiatives. This feedback was documented and considered by the Project Implementation Unit (PIU) in finalizing the Stakeholder Engagement Plan and related environmental and social instruments. A summary of the main recommendations integrated into the SEP is provided in Annex 1.



Photos of initial consultation workshop: Group discussions and Presentations, Avani - Lesotho, in Maseru , 2nd Feb 2026.

A detailed record of consultations is provided in Annex 1. Different engagement methods are proposed to address the needs of various stakeholder groups:

4.2 Summary of project stakeholder needs and methods, tools, and techniques for stakeholder engagement

Different engagement methods are proposed to address the needs of various stakeholder groups:

- Project-affected communities and households: Require clear and timely information on Project objectives, schedules, potential impacts, land access, safety, and grievance mechanisms. Engagement methods include community meetings, village-level consultations through traditional

Stakeholder Engagement Plan (SEP) | *This Stakeholder Engagement Plan shall be updated as required during Project implementation.*

leaders, on-site meetings prior to construction, posters and flyers in Sesotho, and local radio announcements.

- Vulnerable and disadvantaged groups: Including women, poor households, persons with disabilities, elderly persons, and remote communities, require culturally appropriate and targeted approaches. Engagement methods include focus group discussions, small-group or household consultations, engagement through representative organizations, simple language explanations, and meetings scheduled at convenient times.
- Landowners and other potentially affected persons: Require information on Project footprints, land access, compensation, and grievance procedures. Engagement methods include one-on-one meetings, site-specific consultations, disclosure of resettlement information, and formal record-keeping.
- Project workers and contractors: Require guidance on labor conditions, occupational health and safety, codes of conduct, and grievance mechanisms. Engagement methods include induction sessions, toolbox talks, training, information displays at worksites, and access to a Labor Grievance Mechanism.
- Government institutions and implementing agencies: Require coordination on planning, implementation, compliance, and monitoring. Engagement methods include formal meetings, technical workshops, inter-agency coordination meetings, written correspondence, and joint monitoring missions.
- Civil society organizations, NGOs, and development partners: Require access to Project information and opportunities to provide input on environmental and social issues. Engagement methods include stakeholder workshops, briefings, reports, targeted consultations, and participation in monitoring.
- Media and the general public: Require general information on Project objectives, progress, and outcomes. Engagement methods include press releases, media briefings, radio announcements, and disclosure of documents through official channels and websites.

4.3 Stakeholder Engagement Plan

This Stakeholder Engagement Plan outlines the timing, objectives, methods, and responsibilities for stakeholder engagement throughout the Project life-cycle. Engagement is designed to ensure stakeholders are informed, consulted, and able to provide feedback, with special attention to vulnerable groups such as women, persons with disabilities, poor households, and remote highlands communities.

Preparation phase: Stakeholders are informed about Project objectives, scope, potential environmental and social risks and impacts, and proposed mitigation measures. Consultations cover key environmental and social instruments, including the SEP, Environmental and Social Management Plans, and Grievance Mechanism procedures. Methods include workshops, public meetings, focus group discussions, and document disclosure, with materials in Sesotho and English.

Implementation phase: Stakeholders are kept informed on construction schedules, site-specific impacts, mitigation measures, and occupational health and safety. Continuous disclosure and consultation manage expectations, address concerns promptly, and ensure access to the Grievance Mechanism. Methods include community meetings, site briefings, targeted consultations, and local media announcements.

Stakeholder Engagement Plan (SEP) | *This Stakeholder Engagement Plan shall be updated as required during Project implementation.*

Operation phase: Engagement focuses on feedback from beneficiaries on service access, quality, and satisfaction, and on identifying residual issues. Lessons learned inform future electrification programs. Methods include surveys, feedback sessions, and targeted focus groups for vulnerable groups.

Responsibilities for engagement are clearly assigned to the Ministry of Energy , the Project Implementation Unit, contractors, and service providers, as appropriate.

Information disclosure: SEP, relevant E&S documents, Grievance Mechanism procedures, project updates, and orientation materials will be disclosed via public notices, project website, information leaflets, community meetings, and separate focus group discussions. Materials will be provided in Sesotho and English, with accessible formats for vulnerable groups (e.g., braille, large print, captioned videos).

Table 2: Stakeholder Engagement Plan

Project Stage	Estimated Date/Time Period	Topic / Message	Method Used	Target Stakeholders	Responsibility
Preparation	Feb 2026 – Feb 2026	Project objectives, scope, E&S risks	National workshops	Government, NGOs, ECOs, Contractors	Ministry of Energy / PIU
	Mar 2026–April 2026	Feedback on SEP, ESMP, GM	Community meetings, focus groups (women, PWDs)	Vulnerable groups, local leaders	PIU E&S Specialists
Implementation	2026–2030	Construction schedule, impacts, mitigation	Village meetings, site notices	Affected households, workers	Contractors / PIU
		Grievance mechanism awareness	Leaflets, radio announcements	General public, vulnerable groups	PIU / District and Local Councils
Operation	Post-construction	Service access, satisfaction	Surveys, public meetings	Beneficiaries	Department of Energy / LEC / REU

Information disclosed will include the SEP, ESMF, RPF, ESMPs, ARAPs, Grievance Mechanism procedures, and regular Project updates, through public notices, press releases, Project website/social media pages; consultation meetings; information leaflets and brochures; separate focus group meetings with vulnerable groups); primarily in Sesotho and English.

4.4 Reporting Back to Stakeholders

Stakeholders will be kept informed as the project develops, including reporting on project environmental and social performance and implementation of the stakeholder engagement plan and Grievance Mechanism, and on the project’s overall implementation progress.

5. Resources and Responsibilities

5.1 Resources

The Ministry of Energy, through the Project Implementation Unit (PIU), will be responsible for planning and implementing all stakeholder engagement activities under the ASCENT–Lesotho Project.

The budget for the SEP is estimated at USD 230,000 (M3,680,000) and is included under the Project Management and Capacity Building component of the Project.

An indicative SEP budget is presented below. Actual costs may be refined during Project implementation, in line with annual work plans and budgets.

Table 3: SEP Budget

Budget Category	Quantity	Unit Costs (USD)	Times/Years	Total Costs (USD)	Total Costs (LSL) — Exchange Rate: 1 USD = 16.00 LSL	Remarks
1. Estimated staff salaries and related expenses¹						
1a. Communications / stakeholder engagement support (PIU level)	1	15,000	Project life	15,000	240,000	Part-time / short-term support
1b. Travel costs for PIU staff	1 lot	30,000	Project life	30,000	480,000	Field missions and consultations
2. Events						

¹ **Note:** PIU Salary costs are included in the overall project operational budget.

2a. Organization of community meetings, focus groups, and GM committees.	40	1,500	Project life	60,000	960,000	Includes vulnerable group meetings
3. Communication campaigns						
3a. Posters, flyers, information leaflets, and branding	1 lot	20,000	Project life	20,000	320,000	Sesotho and English
3b. Media and radio announcements	1 lot	10,000	Project life	10,000	160,000	National and community radio
4. Trainings						
4a. Training on environmental and social issues for PIU and contractors	1 lot	15,000	Project life	15,000	240,000	ESS compliance
4b. Training on SEA/SH and GBV for PIU and contractors	1 lot	20,000	Project life	20,000	320,000	Survivor-centered approach
5. Beneficiary surveys						
5a. Mid-project perception survey	1	15,000	2027	20,000	320,000	Beneficiary feedback
5b. End-of-project perception survey	1	15,000	2029	20,000	320,000	Impact assessment
6. Grievance Mechanism						
6a. Training of GM committees	1 lot	10,000	Project life	10,000	160,000	District and community level
6b. Suggestion boxes and complaint registers	1 lot	5,000	Project life	5,000	80,000	Community access
6c. GM communication materials	1 lot	10,000	Project life	10,000	160,000	Awareness raising
7. Other expenses						
7a. Contingencies for stakeholder engagement	1 lot	5,000	Project life	5,000	80,000	Unforeseen needs
TOTAL STAKEHOLDER ENGAGEMENT BUDGET				230,000	3,680,000	IDA financed

Stakeholder Engagement Plan (SEP) | This Stakeholder Engagement Plan shall be updated as required during Project implementation.

5.2 Management Functions and Responsibilities

The entities responsible for carrying out stakeholder engagement activities are the Ministry of Energy, through the Project Implementation Unit (PIU), with support from environmental and social specialists, contractors, and district and local-level structures, as appropriate.

Stakeholder engagement activities will be documented through meeting minutes, consultation reports, attendance registers, photographs, records of issues raised and responses provided, and periodic SEP implementation progress reports.

6. Grievance Mechanism

The main objective of the Grievance Mechanism (GM) is to assist in resolving complaints and grievances in a timely, effective, transparent, and culturally appropriate manner that satisfies all parties involved.

6.1 Description of GM

Table 4: Grievance Mechanism Process

Step	Description of Process	Time Frame	Responsibility
Grievance Uptake	<p>Grievances can be submitted via the following channels:</p> <ul style="list-style-type: none"> • Phone calls or toll-free hotline • E-mail • Letters to Grievance Focal Points at local facilities • Complaint forms submitted via any of the above channels • Walk-ins registered in a grievance logbook at a facility or via suggestion boxes 	Any time	Community GM Focal Points / GM committees.
Sorting and Processing	Upon receipt, complaints are logged in the GM register and categorized according to type (e.g., environmental, social, labor, SEA/SH).	Upon receipt	Local Grievance Focal Points
Acknowledgment	Receipt of the grievance is	Within 2 days of	Local Grievance Focal

Stakeholder Engagement Plan (SEP) | *This Stakeholder Engagement Plan shall be updated as required during Project implementation.*

and Follow-up	acknowledged to the complainant, and the complainant is informed of the expected next steps.	receipt	Points
Verification, Investigation, and Action	The complaint is investigated by the GM Committee, which includes representatives from the PIU, Affected communities and Community Council. A proposed resolution is formulated and communicated to the complainant.	Within 10 working days	GM Committee (PIU, Affected community, Community Council)
Resolution	The final decision is communicated, and corrective actions are implemented by the PIU and/or Contractor as required.	Within 5 days of investigation	PIU / Contractor
Appeals	If the complainant is not satisfied with the proposed resolution, they may escalate the complaint to MoE or to the judiciary.	As needed	MoE / Judiciary

The GM provides an appeals process if a complainant is not satisfied with the proposed resolution. If unresolved, the complaint may be escalated to the Ministry of Energy or the judiciary.

Sensitive and confidential complaints, including those related to Sexual Exploitation and Abuse and Sexual Harassment (SEA/SH), will be handled through separate, confidential procedures consistent with the World Bank ESF Good Practice Note on SEA/SH, using a survivor-centered approach.

A separate Labor Grievance Mechanism is available for all project workers, as detailed in the Labor Management Procedures (LMP).

The World Bank and the Borrower do not tolerate reprisals or retaliation against stakeholders who raise concerns or grievances related to the Project.

7. Monitoring and Reporting

7.1 Summary of SEP Monitoring and Reporting

Implementation of the Stakeholder Engagement Plan (SEP) will be monitored by the Project Implementation Unit (PIU), with support from Community GM Focal Points, to ensure effective, inclusive, and ESF-compliant stakeholder engagement.

Key monitoring indicators include:

- Number of community meetings held to discuss project activities and progress;
- Number of information boards and public notices displayed;
- Number of grievances received and resolved, including labor and SEA/SH-related complaints (reported in aggregate);
- Stakeholder participation rates, disaggregated by sex and vulnerable groups;
- Stakeholder feedback on the quality and effectiveness of engagement activities.

Monitoring will be based on internal records such as meeting minutes, attendance registers, GM registers, photographs, and communication materials. Community representatives and local leaders may be involved in monitoring through feedback on accessibility, inclusiveness, and effectiveness of engagement activities.

7.2 Reporting Back to Stakeholder Groups

The SEP will be reviewed and updated periodically during project implementation. Quarterly summaries on stakeholder engagement activities, grievances, and corrective actions will be prepared by the PIU and submitted to project management and the World Bank.

Information on stakeholder engagement activities and key project updates will be shared with stakeholders through community meetings, local leadership structures, public notices, and other appropriate communication channels. These reports will support transparency, accountability, and continuous improvement of stakeholder engagement throughout the Project lifecycle.

8. Annexes

8.1 Annex 1: Records of Stakeholder Consultations

Table 5. Consultation Minutes

Stakeholder (Group or Individual)	Date of Consultation	Summary of Feedback	Response of Project Implementation Team	Follow-up Action(s) / Next Steps	Timetable / Date
Deputy Principal Secretary (Ministry of Energy)	2 Feb 2026	Emphasized importance of energy access to national development; highlighted Mission 300 and objectives of ASCENT.	Project aligns with national priorities and Mission 300 targets.	Continue alignment with national electrification strategies.	Ongoing
EU Delegate (Ms Katja Svensson)	2 Feb 2026	Raised concern about duplication with other rural energy projects; suggested mapping areas covered by other agencies.	ASCENT will mainly target highland areas; lowlands largely covered by REU. Bilateral engagements planned.	Conduct bilateral meetings and information sharing with other implementers.	Before project implementation
LENASO (Ms Mamello)	2 Feb 2026	Requested clarity on specific rural areas where ASCENT will be implemented.	Grid extension planned in all districts except Maseru; off-grid systems in rural highlands; sites still being finalized.	Share finalized geographic scope once confirmed.	During preparation phase
African Clean Energy (Ms Rethabile)	2 Feb 2026	Suggested coordination meetings with agencies like UNDP; raised concerns on tariff setting and possible market distortion.	Bilateral coordination meetings planned; LEWA tariffs to apply for grid/mini-grids; solar home systems and clean cooking to be addressed during design.	Coordinate with partners; assess tariff and market impacts in financial modeling.	Prior to implementation
Petroleum Fund (Mr Molantoa)	2 Feb 2026	Recommended assessing affordability by consulting communities on willingness to pay.	Project supports affordability assessments and productive use of electricity.	Conduct community affordability assessments and integrate findings into financing models.	During detailed design
MR Construction (Mr Molise)	2 Feb 2026	Noted affordability challenges even at low tariffs; stressed need to stimulate local economic activities; raised procurement timing concerns.	Project includes productive use of electricity to support livelihoods; procurement planning will consider price risks.	Integrate productive-use activities; plan timely procurement.	Implementation phase

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Various Stakeholders	2 Feb 2026	Asked how displacement and land impacts will be managed.	No physical displacement anticipated; grazing land/fields may be affected; ARAPs and ESMPs will guide mitigation and compensation.	Prepare and disclose ARAPs/ESMPs where required.	Before construction
Lehloa Global Venting (Mr Nthejane)	2 Feb 2026	Requested inclusion of emerging community/religious groups; raised concerns about LEC certification requirements for contractors.	All legitimate groups will be consulted; LEC certification applies to grid extension only, not off-grid systems.	Ensure inclusive stakeholder mapping; clarify certification requirements in procurement documents.	Preparation phase
KC Energy (Mr Thabiso)	2 Feb 2026	Asked about product quality assurance, readiness of E&S documents, and balance between infrastructure vs workshops.	E&S instruments are under preparation; priority is infrastructure delivery with WB and MoE oversight.	Finalize E&S instruments and quality assurance measures.	Before implementation
LENASO / Civil Society	2 Feb 2026	Asked how knowledge gaps and fears in rural communities will be addressed.	Localized stakeholder engagement and information disclosure planned.	Implement targeted community engagement activities.	Throughout project lifecycle
Labour & Employment (Mr Manaleli)	2 Feb 2026	Raised OHS concerns, local labor hiring, PPE provision, and workers' compensation.	Contractors required to comply with OHS standards, provide PPE, and hold workers' compensation policies.	Enforce OHS and labor requirements through contracts and supervision.	Construction phase
Ministry of Energy (Closing Remarks)	2 Feb 2026	Appreciated stakeholder input; informed participants about plans to establish an Energy Fund.	Stakeholder inputs will inform project design and implementation.	Continue stakeholder engagement and information sharing.	Ongoing

List of attendees:

ASCENT - Lesotho | Stakeholder Consultation Workshop Attendance Register

Notice on Photography:
Kindly be advised that photographs may be taken during the workshop for official documentation and communication purposes. Any participant who prefers not to appear in photographs should please notify the organizing team.

Stakeholder Category: Government Institution

No	Full Name (s)	Organization	Sex (F/M)	Contact Email	Contact Phones	Signature
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Stakeholder Category: Government Institution

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Stakeholder Category: Government Institution

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Stakeholder Category: Private Sector & Market Actors

No	Full Name (s)	Organization	Sex (F/M)	Contact Email	Contact Phones	Signature
1	Rehobete Mphahlele	AFRICAN CLEAN ENERGY	F	rehobete.mphahlele@gmail.com	58529002	[Signature]
2	TANEI MAMA	MOSSET	M	taneeimama@gmail.com	63432014	[Signature]
3	THISOLO MORONE	Cloudsign	F	thisolomorone@gmail.com	60560266	[Signature]
4	THISOLO MORONE	Cloudsign	M	thisolomorone@gmail.com	60560266	[Signature]
5	THISOLO MORONE	Cloudsign	M	thisolomorone@gmail.com	60560266	[Signature]
6	MORISO N. H. G. G.	LEHANA Global Training	F	morisonhgg@gmail.com	63049439	[Signature]
7	MORISO N. H. G. G.	Golden Force	F	morisonhgg@gmail.com	58521676	[Signature]
8	MORISO N. H. G. G.	100 TRAINING CENTRE	F	morisonhgg@gmail.com	58521676	[Signature]
9	Katleho Botsoa	Golden Force	M	katleho.botsoa@gmail.com	63932031	[Signature]

Stakeholder Engagement Plan (SEP) | This Stakeholder Engagement Plan shall be updated as required during Project implementation.

ASCENT – Lesotho | Stakeholder Consultation Workshop Attendance Register

Notice on Photography:
Kindly be advised that photographs may be taken during the workshop for official documentation and communication purposes. Any participant who prefers not to appear in photographs should please notify the organizing team.

Stakeholder Category: Private Sector & Market Actors

No	Full Name (s)	Organization	Sex (F/M)	Contact Email	Contact Phone	Signature
1	LISEMMA MOKHE	MR CONSTRUCTION (PVT) LTD	M	lisemma.mokhe@mr.co.ls	0550 6585 58227863	[Signature]
2	LELEKO MONESE	Z ADE US	M	leleko.monese@zadeus.co.ls	5859102	[Signature]
3	ISERO MAROLO	MAHLASELI ENERGY	M	isero.marolo@mahlase.co.ls	5704777	[Signature]
4	TABO LEBEKA	POWER PRACTITIONERS	M	tabo.lebeka@powerpract.co.ls	5724720	[Signature]
5	TSECHU NOKO	ONE POWER	M	tsechu.noko@onepower.co.ls	56207663	[Signature]
6	MALISE TSOLO	IN ELECTRICS & RENOVATION SERVICES	M	malise.tsololo@in-electrics.co.ls	5817852	[Signature]
7	TABO RITANE	LECO P&S SYSTEM	M	tabo.ritane@leco.co.ls	5846738	[Signature]
8	KLIPHA TSHABANE	Hirundo Energy	F	klipha.tshabane@hirundo.co.ls	5514648	[Signature]
9	MOKO SENOKE	Hirundo Energy	F	moko.senoke@hirundo.co.ls	6555461	[Signature]
10	THABISO MABOCE	KESI ENERGY SOLUTION	M	thabiso.maboce@kesi.co.ls	62270378	[Signature]

ASCENT – Lesotho | Stakeholder Consultation Workshop Attendance Register

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Stakeholder Category: Civil Society Organizations (CSOs)

No	Full Name (s)	Organization	Sex (F/M)	Contact Email	Contact Phone	Signature
1	Dansello P. Makana	LENASO	F	dansello.makana@lenaso.co.ls	58207663	[Signature]
2	Mashone Khagane	LENASO	M	mashone.khagane@lenaso.co.ls	63141163	[Signature]
3	Keena Mankoe	GR/GET TRANSFORM	M	keena.mankoe@gettransform.co.ls	59138633	[Signature]
4	Nthabetsi Tsoeli	DOE	F	nthabetsi.tsoeli@doe.co.ls	59469321	[Signature]

ASCENT – Lesotho | Stakeholder Consultation Workshop Attendance Register

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Stakeholder Category: Academic and research institutions

No	Full Name (s)	Organization	Sex (F/M)	Contact Email	Contact Phone	Signature
1	TABO THATHO	NULL-ERC	M	tabo.thatho@null-erc.co.ls	5712770	[Signature]
2	PAULA MOKHE	NULL-ERC	F	paula.mokhe@null-erc.co.ls	5712770	[Signature]
3	TABO MABOCE	INTEGRITY ADVISORY SERVICES	M	tabo.maboce@integrityadvisory.co.ls	5672547	[Signature]

ASCENT – Lesotho | Stakeholder Consultation Workshop Attendance Register

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Stakeholder Category: Development Partners & Donors

No	Full Name (s)	Organization	Sex (F/M)	Contact Email	Contact Phone	Signature
1	Selma Swemmer	EU OEL	F	selma.swemmer@eu-oel.co.ls	59125768	[Signature]
2	Paula Mankoe	UNOP	F	paula.mankoe@unop.co.ls	672547	[Signature]

Stakeholder Engagement Plan (SEP) | This Stakeholder Engagement Plan shall be updated as required during Project implementation.

8.2 Annex 2: ASCENT PROJECT – GRIEVANCE SUBMISSION FORM

Accelerating Sustainable and Clean Energy Transition Project Ministry of Energy (MoE) – Project Implementation Unit (PIU)

Purpose

This form is used to submit complaints, concerns, or feedback related to the ASCENT Project. Submission is free of charge and may be made anonymously. All grievances will be handled in a timely and confidential manner in line with national law and World Bank ESS10.

1. Complainant Information (Optional)

(Leave blank if submitting anonymously)

Name _____ Phone/ Email: _____

Village / District: _____ Preferred Language: Sesotho English Other: _____

Preferred Contact Method: Phone SMS Email In-person

2. Grievance Details

Date of incident (if known): _____ Location (site / village): _____

Type of grievance (tick one or more): Land / resettlement Compensation / livelihoods Labor & working conditions Occupational health & safety Community health & safety Environmental impacts Project information / consultation GBV / SEA / SH (*confidential*) Other: _____

Brief description of the grievance:

3. Vulnerability (Optional)

Person with disability Elderly Youth Woman-headed household Other: _____

4. Supporting Evidence (Optional)

(Photos, documents, witnesses, if any)

Stakeholder Engagement Plan (SEP) | *This Stakeholder Engagement Plan shall be updated as required during Project implementation.*

4. Desired Outcome (Optional)

6. Confidentiality and Consent

- I consent to the use of this information solely for grievance resolution
- I request confidentiality

All GBV/SEA/SH-related grievances will be handled through confidential, survivor-centered procedures.

7. Submission Channels

- In person (Village / District / PIU) Phone / SMS: _____
- Email: _____ Suggestion / grievance box

FOR OFFICIAL USE ONLY (PIU)

Grievance Reference No.: _____ Date Received: _____

Received By: _____ Action / Resolution: _____

Status: Resolved Pending Escalated Date Closed: _____

Note: Submitting a grievance does not limit access to judicial or administrative remedies under the laws of the Kingdom of Lesotho.